

# ReleaseIT™ for MAILsweeper™

ReleaseIT™ for MAILsweeper™ for SMTP allows authorised users to release selected classes of e-mail stopped by MAILsweeper without assistance from IT staff.

## WHAT ReleaseIT DOES

ReleaseIT gives you all the benefits of MAILsweeper but with:

- **Faster Decisions** by empowering those with the judgement needed to make informed decisions about the suitability of selected content
- **Increased Privacy** by delivering control to authorised message senders and recipients
- **Better Security** by eliminating the need to authorise end users for direct access to quarantine areas and by avoiding the need to use IIS on the MAILsweeper server
- **Increased Accountability** by providing comprehensive audit logging and message copy capabilities
- **Lower Administration Cost** by simplifying content security policy, minimising policy maintenance, & simplifying multi machine deployment

**ReleaseIT can assist when e-mail content security is first introduced.**

Set a simple, tight policy, issue comprehensive informational messages when policy is breached, and let users release messages until they become familiar with the new policies and modify their behavior.

**ReleaseIT allows out of hours and remote access release for time critical or 24 x 7 operations.**

**Combine ReleaseIT with SSS's SecureIT™** to provide authenticated release of signed and encrypted e-mail.



## HOW ReleaseIT WORKS

E-mail that violates content security policy is classified and detained using standard MAILsweeper functions.

It is always undesirable to allow the release of some classes of quarantined message (e.g. those containing a virus). But sometimes, it may be desirable to make inbound and/or outbound exceptions for other classes of potential content threat (e.g. those not conforming to policies governing: size, language, image content or attachment type). This is where **ReleaseIT** is very useful.

An inform message is sent to an authorised respondent indicating why the message was detained. If this class of content threat can be released and the respondent is authorised to use **ReleaseIT** for this class of content threat, then the inform message also contains information necessary to initiate release of the e-mail.

- Release occurs in real-time with full logging and optional confirmation messages indicating successful release
- Optionally, a password can be required to initiate the release of an e-mail. This protects against unauthorised and accidental releases
- A copy of the released e-mail can be forwarded transparently to an auditor responsible for e-mail content security policy exception audit

The respondent can be the internal sender or recipient, or another authorised person identified from an LDAP, SQL or table lookup.

**ReleaseIT** can be used to manage:

- Potential release of proprietary information by e-mail.
- Subtleties of appropriate use e.g. an attachment contains certain words or phrases, or is an image or sound file, which may or may not be work related. MAILsweeper blocks it in case it is an inappropriate document. An authorised person can choose to release this e-mail if they believe it does not violate company policy.
- Auditing of policy exceptions.
- Special situations like ensuring control of e-mail correspondence with the media.

## Who to Contact

Netcon Unternehmensberatung  
Telephone +49 (0) 700-0100 26 05  
E-Mail: [info@netcon-consulting.com](mailto:info@netcon-consulting.com)  
Web: [www.netcon-consulting.com](http://www.netcon-consulting.com)

## Licensing

**ReleaseIT** is licensed on a per user basis. The number of users licensed for **ReleaseIT** must be the same as the number licensed for MAILsweeper.

## WHERE TO GET ReleaseIT

## Software prerequisites

MAILsweeper for SMTP version 4.2 and above.

**ReleaseIT** is a product of:  
Scientific Software and Systems Limited  
New Zealand  
Telephone +64 4 917-6670  
e-mail: [info@sss.co.nz](mailto:info@sss.co.nz)  
web: <http://www.sss.co.nz>

